

VervLife Pet Policy - FAQs

1. Can I have a pet in my home?

Yes. VervLife welcomes pet requests and will consider all applications fairly in line with the Renters' Rights Act 2026.

All pets must be approved before being brought into the property.

2. Are pets automatically allowed?

No. While we support pet ownership, all pets are subject to approval.

Each request is assessed individually based on:

The property and unit type

The type, size, and number of pets

Suitability of the building and surrounding environment

3. How do I apply to keep a pet?

You will need to complete a Pet Application Form and submit details about your pet, including:

Type, breed, and size

Age and behaviour

Vaccination status

Once approved, you will be issued with a Pet Licence / Agreement outlining the conditions.

4. How long does the approval process take?

We aim to review all pet applications within 5 working days, although this may vary depending on the property and any site-specific requirements.

5. Can my pet request be refused?

Yes - but only where it is reasonable.

Examples may include:

The property is not suitable (e.g. size limitations)

The building has restrictions (e.g. shared food preparation spaces)

There are health, safety, or legal considerations



All decisions are made on a case-by-case and site-specific basis.

6. Do all VervLife properties allow pets?

No. Some properties may not be suitable for pets due to:

Shared facilities

Building design or layout

Lease or landlord restrictions

Each property has its own specific rules, and decisions are always made based on the individual site.

7. Is there a fee for having a pet?

No. We do not charge pet fees in line with current legislation.

However, residents remain responsible for any damage or additional cleaning required as a result of keeping a pet.

8. Am I responsible for damage caused by my pet?

Yes. You are fully responsible for:

Any damage to the property

Additional cleaning required

Any costs incurred as a result of your pet

These costs may be recovered through standard recharge processes or your tenancy deposit where applicable.

9. Do I need pet insurance?

In some cases, we may require you to have pet damage insurance as part of your approval. Even where not mandatory, we strongly recommend having appropriate cover.

10. Are there limits on the number or type of pets?

Yes. Limits may apply depending on:

The size of your home

The type of property

Site-specific rules

Some types of pets may not be suitable for certain properties.



11. Can I bring in a pet without approval?

No. You must receive written approval before bringing a pet into your home. Keeping a pet without permission may be considered a breach of your tenancy.

12. What happens if my pet causes complaints or issues?

If your pet causes:

Noise complaints

Damage

Disturbance to other residents

We may review your approval and, where necessary, withdraw permission for the pet to remain.

13. Will my pet approval last for the full tenancy?

Pet approval is subject to ongoing compliance with:

The Pet Policy

Your Pet Licence conditions

Site-specific rules

Approval may be reviewed if circumstances change.

14. Do I need to reapply if I get a new pet?

Yes. Each pet requires its own approval.

You must submit a new application before bringing any additional pets into the property.

